

Virtual Meeting Requirements

When you click on the meeting link for our ETS Virtual Chat, a window will be displayed offering you two options; Do you want to connect via the “Browser” or the “Application?”

Choose “Application.”

Using the application will enable participants to use their webcam and computer Voice Over Internet Protocol (VOIP), as well as reduce the demand on internet streaming. (The program runs on your computer rather than over the internet.) The application only uses about 30 MBs of space on your computer, and shouldn't require administrative access to upload.

Adobe Connect meeting application

The Adobe Connect meeting application is required to join, present or host a meeting if you do not have Adobe Flash Player installed or to share your screen in an Adobe Connect meeting. The application can be installed in two ways:

- It can be automatically installed during a meeting via lightning download (you will be prompted to accept the download upon attempting to screen share or use functionality that requires the application). This is the most common way to install the application.

OR

- It can be installed before your meeting, using the installers below.

For Windows: <http://www.adobe.com/go/Connectsetup>

For Mac: <http://www.adobe.com/go/ConnectSetupMac>
(version 2019.9.2.dmg format, posted on 6th Dec 2019)

Once the application is installed, re-click your meeting link, and select application to access the meeting. You can also open the application from your Applications folder or Dock, and entering the meeting number or URL.

To configure the audio and video connections, look for phone and webcam icons on top left margin of the opening Adobe Connect screen. Pull down menu's will allow you to connect your computer to the meeting once the session is started by the Host.